Issue: Compliance/5 day rule; Ruling Date: July 13, 2006; Ruling #2006-1392; Agency: Virginia Department of Transportation; Outcome: grievant out of compliance; ruling directs grievant to correct non-compliance.



## COMMONWEALTH of VIRGINIA Department of Employment Dispute Resolution

## COMPLIANCE RULING OF DIRECTOR

In the matter of Department of Transportation Ruling No. 2007-1392 July 13, 2006

The Department of Transportation (VDOT or the agency) seeks to administratively close the grievant's September 29, 2005 grievance. The agency alleges that the grievant has failed to comply with the time limits set forth in the grievance procedure for advancing or concluding his grievance.

## **FACTS**

The grievant is employed with VDOT as an Engineer Tech II. On September 29, 2005, the grievant initiated a grievance challenging the agency's failure to select him for the position of "Contract Monitor," for which he had recently applied. After being denied qualification for hearing by the agency head, the grievant sought a qualification ruling from this Department. On May 23, 2006, this Department's decision denying the grievant's request for qualification of the September 29<sup>th</sup> grievance was mailed to the grievant. Because the grievant never advanced or concluded his grievance within 5 days of receiving the qualification decision, the agency sent the grievant a notice of noncompliance via certified mail and U.S. Mail, first class on June 8, 2006. According to the United States Postal Services (USPS) tracking services, the USPS delivered the noncompliance letter to the grievant's home address on June 17, 2006. Because more than five days have elapsed since the delivery of the certified letter and the presumed delivery of the first class letter, and the grievant has not yet cured the non-compliance, the agency seeks a compliance ruling.

## **DISCUSSION**

The grievance procedure requires both parties to address procedural noncompliance through a specific process.<sup>2</sup> That process assures that the parties first communicate with each other about the noncompliance, and resolve any compliance problems voluntarily, without this Department's (EDR's) involvement. Specifically, the

<sup>2</sup> Grievance Procedure Manual, § 6.3.

<sup>&</sup>lt;sup>1</sup> See EDR Ruling #2006-1192.

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party claiming noncompliance must notify the other party in writing and allow five workdays for the opposing party to correct any noncompliance.<sup>3</sup> If the opposing party fails to correct the noncompliance within this five-day period, the party claiming noncompliance may seek a compliance ruling from the EDR Director, who may in turn order the party to correct the noncompliance or, in cases of substantial noncompliance, render a decision against the noncomplying party on any qualifiable issue. When an EDR ruling finds that either party to a grievance is in noncompliance, the ruling will (i) order the noncomplying party to correct its noncompliance within a specified time period, and (ii) provide that if the noncompliance is not timely corrected, a decision in favor of the other party will be rendered on any qualifiable issue, unless the noncomplying party can show just cause for its delay in conforming to EDR's order.<sup>4</sup>

In this case, the grievant has failed to advance or conclude his grievance within five work days of receiving this Department's qualification decision. Moreover, the agency appears to have notified the grievant of his noncompliance, but the grievant has not advanced or concluded his grievance.

As the grievant has failed to advance or conclude his grievance in a timely manner, he has failed to comply with the grievance procedure. This Department therefore orders the grievant to correct his noncompliance within ten work days of the date of this ruling by notifying his agency human resources office in writing that he wishes to either conclude his grievance or appeal this Department's qualification decision to circuit court. If he does not, the agency may administratively close his grievance without any further action on its part. The grievance may be reopened only upon a timely showing by the grievant of just cause for the delay (for example, a serious illness, or other circumstances beyond the grievant's control).

This Department's rulings on matters of compliance are final and nonappealable.<sup>5</sup>

> Claudia T. Farr Director

<sup>&</sup>lt;sup>4</sup> While in cases of substantial noncompliance with procedural rules the grievance statutes grant the EDR Director the authority to render a decision on a qualifiable issue against a noncompliant party, this Department favors having grievances decided on the merits rather than procedural violations. Thus, the EDR Director will typically order noncompliance corrected before rendering a decision against a noncompliant party. However, where a party's noncompliance appears driven by bad faith or a gross disregard of the grievance procedure, this Department will exercise its authority to rule against the party without first ordering the noncompliance to be corrected.

<sup>&</sup>lt;sup>5</sup> See Va. Code § 2.2-1001(5).