Issue: Group II Written Notice (failure to follow policy and violation of safety rule); Hearing Date: 10/10/14; Decision Issued: 10/22/14; Agency: VCU; AHO: Carl Wilson Schmidt, Esq.; Case No. 10454; Outcome: No Relief – Agency Upheld.



COMMONWEALTH of VIRGINIA Department of Human Resource Management

OFFICE OF EMPLOYMENT DISPUTE RESOLUTION

DECISION OF HEARING OFFICER

In re:

Case Number: 10454

Hearing Date: Decision Issued: October 10, 2014 October 22, 2014

PROCEDURAL HISTORY

On May 27, 2014, Grievant was issued a Group II Written Notice of disciplinary action for failure to follow policy and violation of a safety rule.

On June 5, 2014, Grievant timely filed a grievance to challenge the Agency's action. The outcome of the Third Resolution Step was not satisfactory to the Grievant and he requested a hearing. On September 16, 2014, the Office of Employment Dispute Resolution assigned this appeal to the Hearing Officer. On October 10, 2014, a hearing was held at the Agency's office. Grievant did not appear at the hearing.

APPEARANCES

Agency Party Designee Agency Advocate

ISSUES

- 1. Whether Grievant engaged in the behavior described in the Written Notice?
- 2. Whether the behavior constituted misconduct?

- 3. Whether the Agency's discipline was consistent with law (e.g., free of unlawful discrimination) and policy (e.g., properly characterized as a Group I, II, or III offense)?
- 4. Whether there were mitigating circumstances justifying a reduction or removal of the disciplinary action, and if so, whether aggravating circumstances existed that would overcome the mitigating circumstances?

BURDEN OF PROOF

The burden of proof is on the Agency to show by a preponderance of the evidence that its disciplinary action against the Grievant was warranted and appropriate under the circumstances. Grievance Procedure Manual ("GPM") § 5.8. A preponderance of the evidence is evidence which shows that what is sought to be proved is more probable than not. GPM § 9.

FINDINGS OF FACT

After reviewing the evidence presented and observing the demeanor of each witness, the Hearing Officer makes the following findings of fact:

Virginia Commonwealth University employs Grievant as an Animal Care Tech. Grievant cleaned dirty cages used to hold animals. He knew that when cleaning animal cages he was obligated to wear personal protective equipment (PPE) including a face shield to minimize the risk that he came into contact with animal waste, diseases, etc.

On May 9, 2014, Grievant was washing animal cages. He pulled a primate rack out of a washer and noticed some debris. When he used a water hose to spray the debris, some of it splashed in his face. He was not wearing a face shield that would have prevented the debris from hitting his face. He was sent to Occupational Health and Safety office to be treated.

CONCLUSIONS OF POLICY

Unacceptable behavior is divided into three types of offenses, according to their severity. Group I offenses "include acts of minor misconduct that require formal disciplinary action."¹ Group II offenses "include acts of misconduct of a more serious and/or repeat nature that require formal disciplinary action." Group III offenses "include acts of misconduct of such a severe nature that a first occurrence normally should warrant termination."

¹ The Department of Human Resource Management ("DHRM") has issued its Policies and Procedures Manual setting forth Standards of Conduct for State employees.

SOP 1200.1280.1 governs Non-Human Primate (NHP) Cage Changing. Section A requires, "[p]roper PPE must be worn at all times while in contact with NHPs or with dirty caging/other equipment."

Failure to follow policy is a Group II offense.² On May 9, 2014, Grievant did not wear his PPE when he came into contact with a dirty animal cage. His action was contrary to Agency policy. The Agency has presented sufficient evidence to support the issuance of a Group II offense.

Va. Code § 2.2-3005.1 authorizes Hearing Officers to order appropriate remedies including "mitigation or reduction of the agency disciplinary action." Mitigation must be "in accordance with rules established by the Department of Human Resource Management …."³ Under the *Rules for Conducting Grievance Hearings,* "[a] hearing officer must give deference to the agency's consideration and assessment of any mitigating and aggravating circumstances. Thus, a hearing officer may mitigate the agency's discipline only if, under the record evidence, the agency's discipline exceeds the limits of reasonableness. If the hearing officer mitigates the agency's discipline, the hearing officer shall state in the hearing decision the basis for mitigation." A non-exclusive list of examples includes whether (1) the employee received adequate notice of the existence of the rule that the employee is accused of violating, (2) the agency has consistently applied disciplinary action among similarly situated employees, and (3) the disciplinary action was free of improper motive.

Grievant asserted as part of his grievance request that the penalty was too harsh. The Agency considered mitigating circumstances and reduced the proposed discipline from a Group II Written Notice with suspension to a Group II Written Notice without suspension. No evidence was presented to support a further reduction in the disciplinary action.

Grievant asserted that another employee engaged in similar behavior but received lesser punishment. No evidence was presented to support this allegation.

In light of the standard set forth in the Rules, the Hearing Officer finds no mitigating circumstances exist to reduce the disciplinary action.

DECISION

For the reasons stated herein, the Agency's issuance to the Grievant of a Group II Written Notice of disciplinary action is **upheld**.

² See, Attachment A, DHRM Policy 1.60.

³ Va. Code § 2.2-3005.

APPEAL RIGHTS

You may file an <u>administrative review</u> request within **15 calendar** days from the date the decision was issued, if any of the following apply:

1. If you believe the hearing decision is inconsistent with state policy or agency policy, you may request the Director of the Department of Human Resource Management to review the decision. You must state the specific policy and explain why you believe the decision is inconsistent with that policy. Please address your request to:

Director Department of Human Resource Management 101 North 14th St., 12th Floor Richmond, VA 23219

or, send by fax to (804) 371-7401, or e-mail.

2. If you believe that the hearing decision does not comply with the grievance procedure or if you have new evidence that could not have been discovered before the hearing, you may request that EDR review the decision. You must state the specific portion of the grievance procedure with which you believe the decision does not comply. Please address your request to:

Office of Employment Dispute Resolution Department of Human Resource Management 101 North 14th St., 12th Floor Richmond, VA 23219

or, send by e-mail to EDR@dhrm.virginia.gov, or by fax to (804) 786-1606.

You may request more than one type of review. Your request must be in writing and must be **received** by the reviewer within 15 calendar days of the date the decision was issued. You must provide a copy of all of your appeals to the other party, EDR, and the hearing officer. The hearing officer's **decision becomes final** when the 15calendar day period has expired, or when requests for administrative review have been decided.

You may request a <u>judicial review</u> if you believe the decision is contradictory to law. You must file a notice of appeal with the clerk of the circuit court in the jurisdiction in which the grievance arose within **30 days** of the date when the decision becomes final.⁴

⁴ Agencies must request and receive prior approval from EDR before filing a notice of appeal.

[See Sections 7.1 through 7.3 of the Grievance Procedure Manual for a more detailed explanation, or call EDR's toll-free Advice Line at 888-232-3842 to learn more about appeal rights from an EDR Consultant].

/s/ Carl Wilson Schmidt

Carl Wilson Schmidt, Esq. Hearing Officer